

Buying 'Safety' Online

Alert 3.5

Black Friday & Cyber Monday

26 November 2021

Bromley Trading Standards is supporting the Office for Product Safety & Standards (OPSS) campaign to raise awareness about the importance of buying safe toys and other goods for Christmas.

Not everything sold online is genuine or safe, or sold directly by the seller, and there can be risks involved - so please ask yourself - do you know who you are actually buying from? Please see our earlier guidance about buying safely online.

[Buying TOYS online this Christmas? Top tips to help make it safe \(tradingstandards.uk\):](#)

[Shopping Online - Know Your Risks \(OPSS\)](#)

Contact Citizens Advice on 0808 223 1133 – for advice and guidance, as well as their own information on [Buying Safe Products from Online Marketplaces](#)

If you have been the victim of an online fraud:

- **Contact** your bank as soon as possible – remember **call 159** to get through to your bank quickly and securely
- **Tell** someone you trust so they can help you to get the help you need
- **Call** Citizens Advice for advice and guidance **0808 223 1133**
- **Report** to Action Fraud on 0300 123 2040 or www.actionfraud.police.uk