

SpooF Calls Who do you think it is?

Alert 3.6

01 December 2021

Bromley Trading Standards has been made aware of a spooF phone call. This is when a scammer uses an official telephone number to make it appear that they are calling from your bank or other financial or public organisations.

How you can protect yourself:

- Don't rely on the telephone number (Caller ID), nor respond to messages left by the caller
- Never reveal personal information
- Hang Up & call the actual organisation directly to check, using a number from your statement or their official website and not what you may be given. Use another phone, or wait a good while, as the scammer may still be on the line.

Further information on phone scams can be found here:

[The Little Guide to... preventing fraud and cyber crime | Metropolitan Police](#)

Read it. Share it. Prevent it

REPORT

Protect others by reporting incidents.

If you or anyone you know have been affected by fraud or any scam report it to Action Fraud by calling 0300 123 2040 or visiting www.actionfraud.police.uk

If you have given out your bank details, contact your bank as soon as possible.

You can also visit www.Bromley.gov.uk/scams

If you would like to receive Trading Standards Alert! direct to your inbox please visit www.bromley.gov.uk/scams and complete the online form.