

“Trading Standards Officer”

Is it us?

Alert 4.11

1st July 2022

Bromley Trading Standards has learnt of a particularly worrying incident today where people falsely claiming to be Trading Standards Officers made an appointment to see a vulnerable resident.

These imposters turned up, but the resident's family were alert and called us & Police.

In this case it related to a fake solar panel investigation, but scams are a variation on a theme so criminals could impersonate us in any circumstance to try to defraud you.

Please note that:

- If you are in any doubt at all about someone on the phone or at your door or even in writing saying that they are a Trading Standards officer, call our Rapid Response line on 07903 852090 or the council's switchboard on 020 8464 3333:
- Bromley Trading Standards officers always carry ID. We will produce this when we meet you but insist on examining our officers' identification.

If you, a neighbour, or someone you know is being affected by rogue traders, please contact our **Rapid Response line on 07903 852090.**

REPORT - Protect others by reporting incidents.

- < Contact Citizens Advice for help and advice and to report incidents on **0808 223 1133**
- < Report scams to Action Fraud on 0300 123 2040 or www.actionfraud.police.uk
- < You can also visit www.Bromley.gov.uk/scams